



BELLA VISTA WATER DISTRICT

11368 E. STILLWATER WAY • REDDING, CALIFORNIA 96003-9510
TELEPHONE (530) 241-1085 • FAX (530) 241-8354



WATER SHUT-OFF

Question:

How Do I shut off water to make a repair or to fix a leak?

Answer:

A Customer shut-off valve is located immediately downstream of the meter to allow customers to shut off the supply of water to their property. Typically, a valve located at the water heater will allow the customer to only isolate the household plumbing.

If the Customer shut off valve does not operate properly or shut the water off, you may contact the District's on-call operator to respond to shut the water off by calling 530-241-1085 and speaking to the answering service (Direct call to after-hours answering service is 800-897-9880 or 866-509-9820). Applicable charges will apply for after-hours call-outs.

Never attempt to work on the meter or plumbing upstream of the meter! Only the District's Certified Water Distribution System Operators are permitted to operate valves upstream of the meter and operate the public water system.