

How Do I Read My Residential, Rural, Commercial or Public Institutional Water Bill?



PLEASE RETURN THIS STUB WITH PAYMENT	
DUE DATE	AMOUNT DUE BY DUE DATE
06/14/2017	64.39
ACCOUNT NUMBER	
12345	

Ima Conserver
1234 Flood Street
Redding, CA 96003

Parcel #: 000-000-000-000

Please fold along perforation, detach and return the top portion with your payment.

6	Previous Balance for ALL Locations Beginning Balance as of 5/23/2017	: :	59.03 0.00	Payments:	59.09
7	1234 FLOOD STREET Parcel # 000-000-000-000			Balance Forward	Current Charges
		Cycle #	99		
	Usage History (in Hundreds of Cubic Feet)				
9	Usage This Period Last Year	:	20		
	Usage This Period This Year	:	22		
	Usage Prior 12 Months	:	148		
	BVWD		3/22/2016 – 5/20/2016 (meter 0016770750)		
11	Readings	Previous	Current		
		3384	3406		
	BASE RATE ¾" Residential			0.00	39.39
	USAGE		22 @ \$0.50 HCF	0.00	11.00
	TREATMENT DEBT SERV.			0.00	14.00
Total for BVWD				0.00	64.39
Total for 1234 Flood Street				64.39	

New rates effective 5/1/16

Our 2016 Consumer Confidence Report (CCR) is now available at www.bvwd.org/water-quality-reports. If you need a hard copy, please call our office at (530) 241-1085.

Account Number: 12345
 Name: IMA CONSERVER
 Due Date: 6/14/2016

Invoice Date: 5/23/2016

TOTAL AMOUNT DUE →

64.39

1. Payment Address

Payments should be made payable to Bella Vista Water District or BVWD and sent to 11368 E. Stillwater Way, Redding, CA 96003-9510.

2. Due Date

Payments should be submitted by the due date in order to avoid penalty charges of 1.5% per month (18% per annum).

3. Amount Due

This is the total balance due on your account at the time of billing.

4. Account Number

This is your unique customer identifier and is also referred to as your customer number. Please reference this number on all payments, and when calling the district with questions regarding your account.

5. Parcel Number

The identifying number provided by Shasta County Assessor for the parcel in which water service is being provided. It is more commonly referred to as APN or Assessor's Parcel Number.

6. Previous and Beginning Balances

This reflects the previous balance for all service locations on the account, any payments made during the previous billing cycle and the beginning balance of the current billing cycle. This is the total amount owing as of the date of the invoice.

7. Service Location

This is the physical location where water service is being provided.

8. Reading Cycle Number

This cycle number is assigned to your address and determines your meter reading route, when your meter will be read and your account billed. We have now included a meter reading schedule on our website that you can reference this number to.

9. Usage History

This section reflects your usage history. Usage this period last year reflects the same two-month billing period one year ago. Usage this Period This year is usage used during the current billing cycle. Usage Prior 12 months is a rolling total that combines usage from the last 6 billing cycles.

10. Reading Dates and Meter Number

These dates represent the beginning and ending of the current billing cycle. The meter number is the meter serial number of the actual device located at the service location.

11. Readings

These are the readings from your meter when it was read at the beginning and end of the cycle. The first reading is subtracted from the second to determine the total usage in hundred cubic feet (HCF) or acre-feet (AF).

12. Base Rate

The base rate charge is a flat charge depending on the size of the meter and type of service, i.e. residential, rural, etc. This charge is used to offset the cost of providing service and maintaining the water system.

13. Usage

Shows the amount water usage billed that is within your supply allotment.

a. Residential, Rural, Commercial, Public Institutional, and Landscape Irrigation

The commodity rate is \$0.50 per HCF (One hundred cubic foot)

14. Treatment Debt Service

This charge is used to repay a \$10 million loan from the California Department of Water Resources used to make improvements to the district's treatment process. These improvements were mandated by the California Department of Public Health to meet the new, more stringent federal requirements for drinking water.